

multimedia events

EVENT ENGINEERING - PRO SOUND & LIGHT

Venues Gallery 2024-25



Karterados 84700 - Santorini - Greece

mail: info@eventsinsantorini.com

www.eventsinsantorini.com

<https://www.instagram.com/santorinievents/>

Terms & Conditions

1. All prices do not include vat 24%

1. An upfront payment of at least 25% of the agreed price +VAT is required for a reservation to be activated. For special orders, an upfront payment of up to 50% of the final cost is required. The deposit is non-refundable in the event that a customer backs out from all or part of the order.
2. No refunds, whether for full payments or deposits exceeding the standard amount, will be issued for changes, alterations, or cancellations made less than four (4) weeks prior to the event, regardless of any additional or alternative services requested.
3. The deposit payment is due 30 days after the initial quotation. Multimedia Events pledge to secure the agreed pre-booking within this established 30-day time frame. If an event takes place within a 45-day time frame starting from the date of a client's initial request, the deposit or full payment is due no later than 7 days from the written quotation.
4. In any case, the full payment of the agreed total cost is due three (3) days before the event.
5. Multimedia Events cannot be held liable for delays, change of plans or cancelations that may occur due to unforeseen circumstances, such as bad weather conditions, strikes, transportation issues, power failures, pandemics, earthquakes etc. and is not obliged to refund the deposit.
6. To avoid communication misunderstandings and to ensure that your information, requests, desires, and vision be impeccably delivered and executed in every single detail, it is agreed that the official e-mail of our team info@eventsinsantorini.com be used as the sole communication channel.
7. In order to safeguard the best possible service delivery to our esteemed Customers and/or Event Planners, we require that the following pieces of information be finalised and sent to Multimedia Events by email:
 - No later than 3 days before the event:
Event timeline, start time, end time, installation process timeline, equipment placement, special requests
 - No later than 10 days before the event: the song lists
 - No later than 5 days before the event: multimedia and video projection files.
8. All setups will be completed at least 60 minutes before guest arrivals. For setups requiring completion before 16:00, a minimum of seven (5) days' notice and finalised time plans are required.
9. If the event's installation hours are scheduled earlier than 11:30 a.m. or later than 5:00 p.m., a minimum of seven (7) days' notice is required to arrange shifts and allocate personnel. Additional charges will apply for these time adjustments
10. At Multimedia Events, we take a holistic approach to every event. However, please note that we may not be able to provide certain products or services if other entertainment, lighting, sound, or DJ companies are involved or participating in the same event. To ensure seamless coordination, we kindly ask that you inform us of any third-party vendors before the payment of the deposit. This will allow us to address any potential limitations and provide the best possible service for your event.

Working Hours 11:00a.m. - 2:00a.m.

Set up shift hours 11:30a.m. - 17:00

Take down / dismantle shift hours 22:00 - 2:00a.m.

Extra Charges apply

- for distant, difficult to reach venues / locations*

- if event's end time is later than 2:00 a.m.*

- if event's installation hours are earlier than 11:30 a.m. and later than 17:00 *

- For Express set ups*

- if multiple setups are requested in different timings*

*subject to availability

Placing an order means, at the same time, accepting the terms, as described above on pages 3 & 4, irrespective of whether the payment of a deposit has been made.

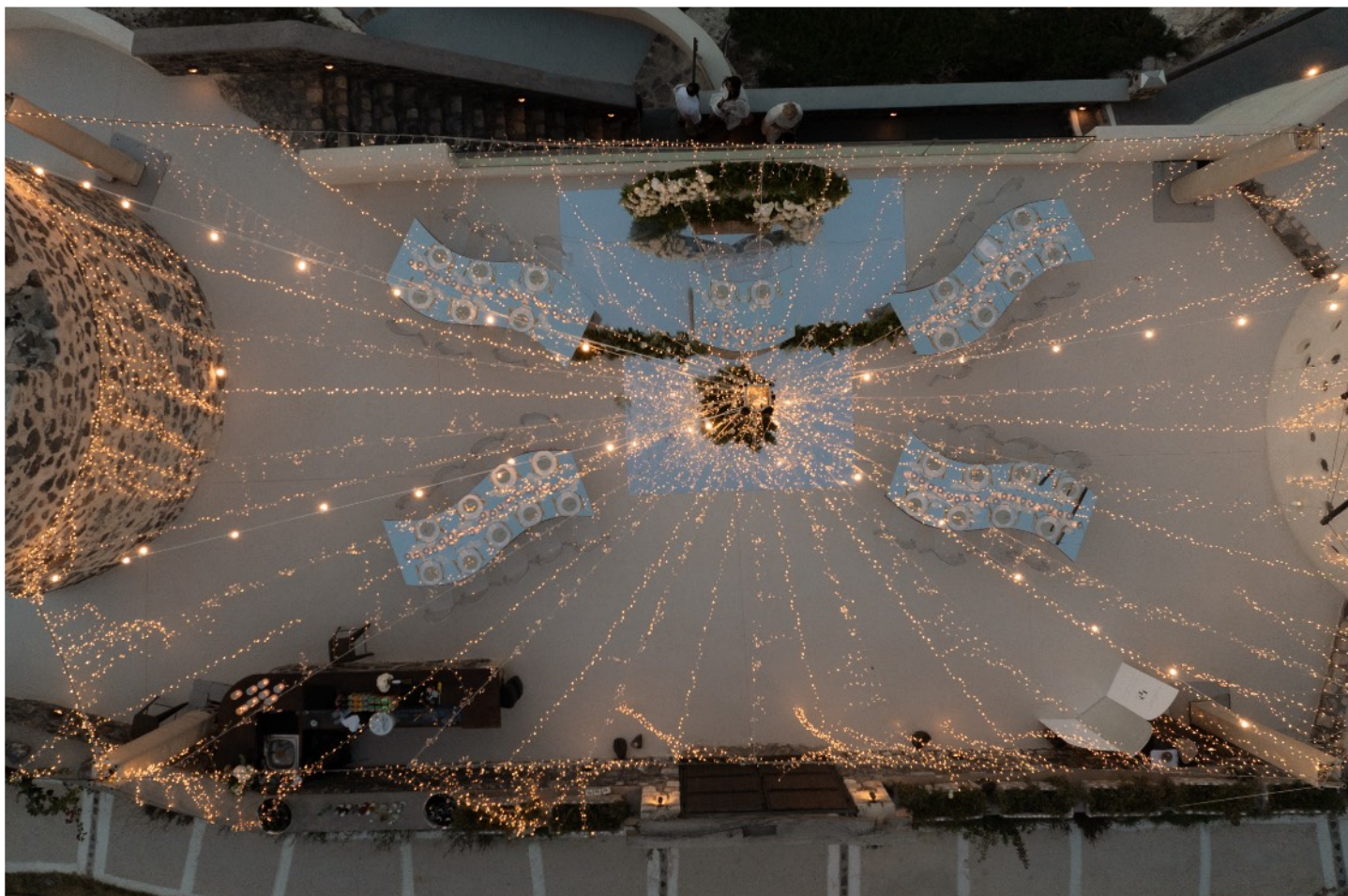


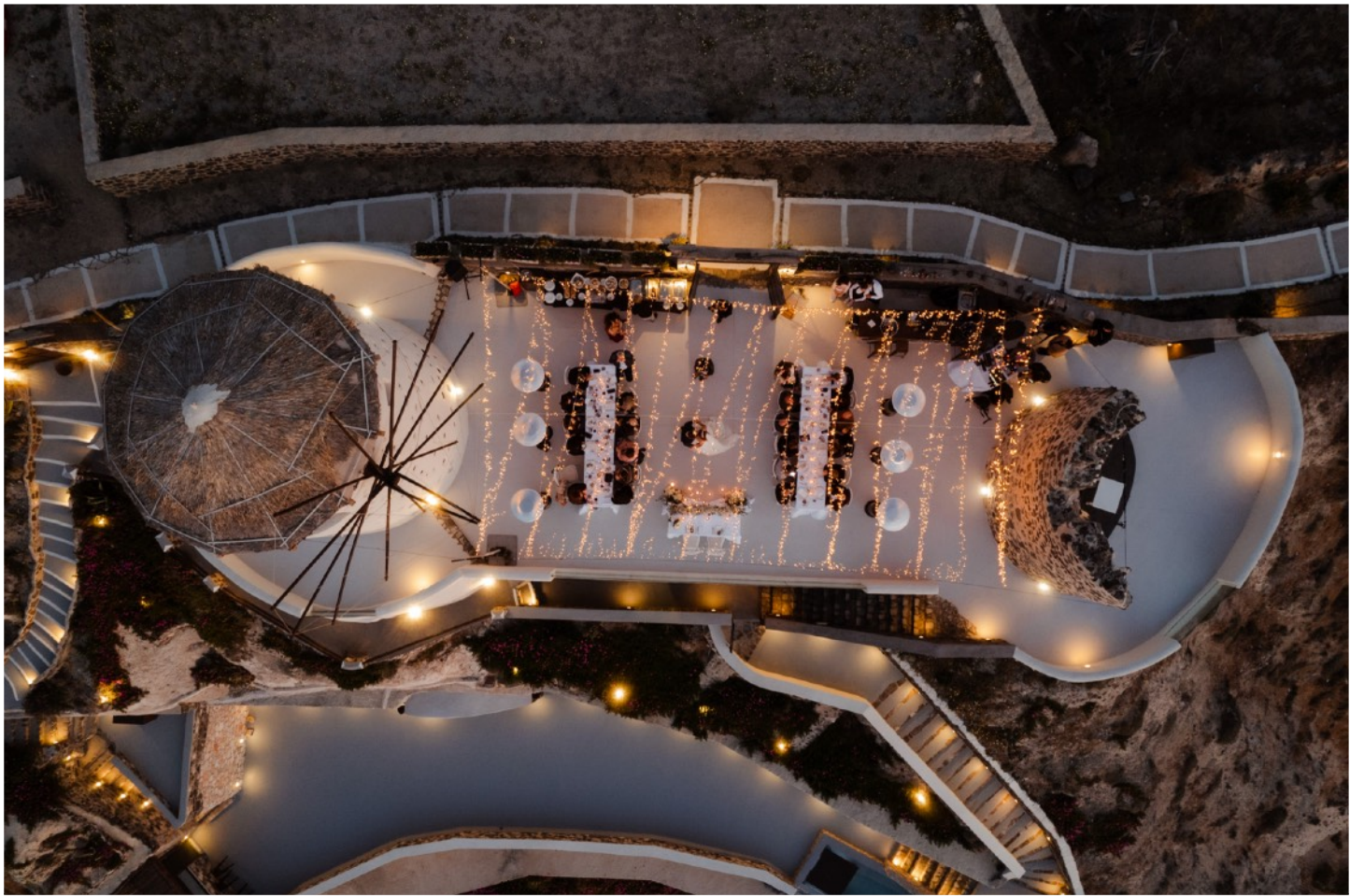
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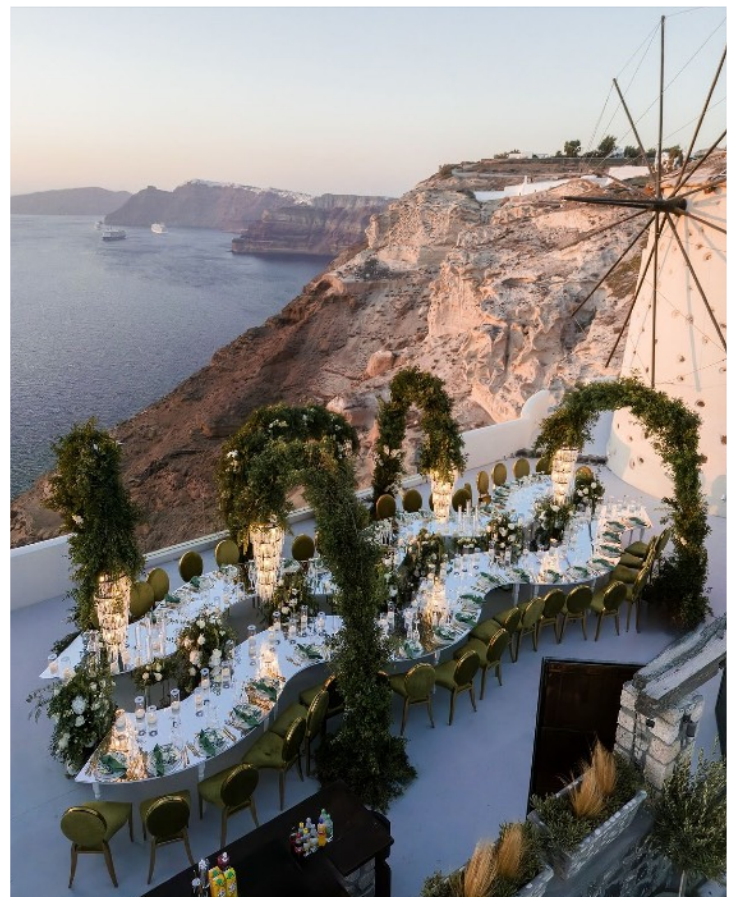


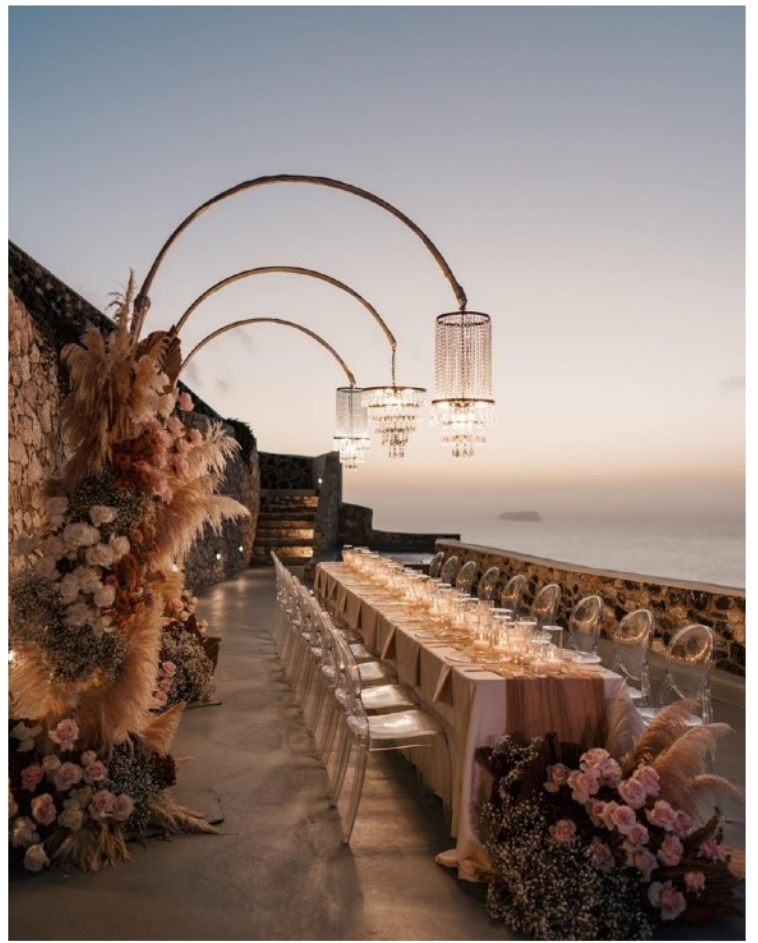


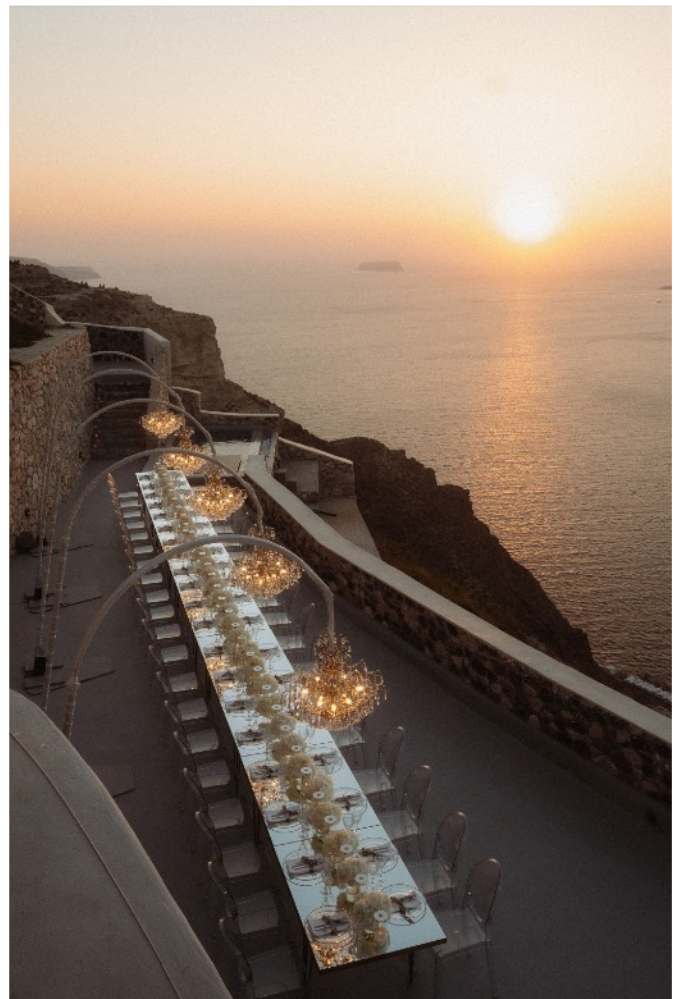
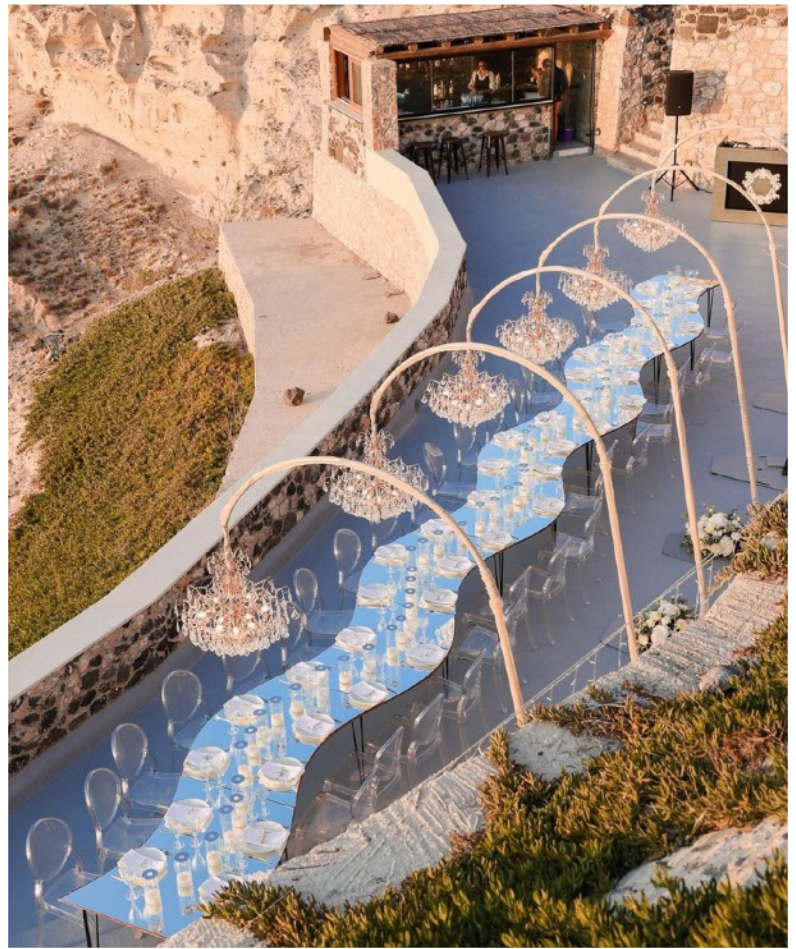
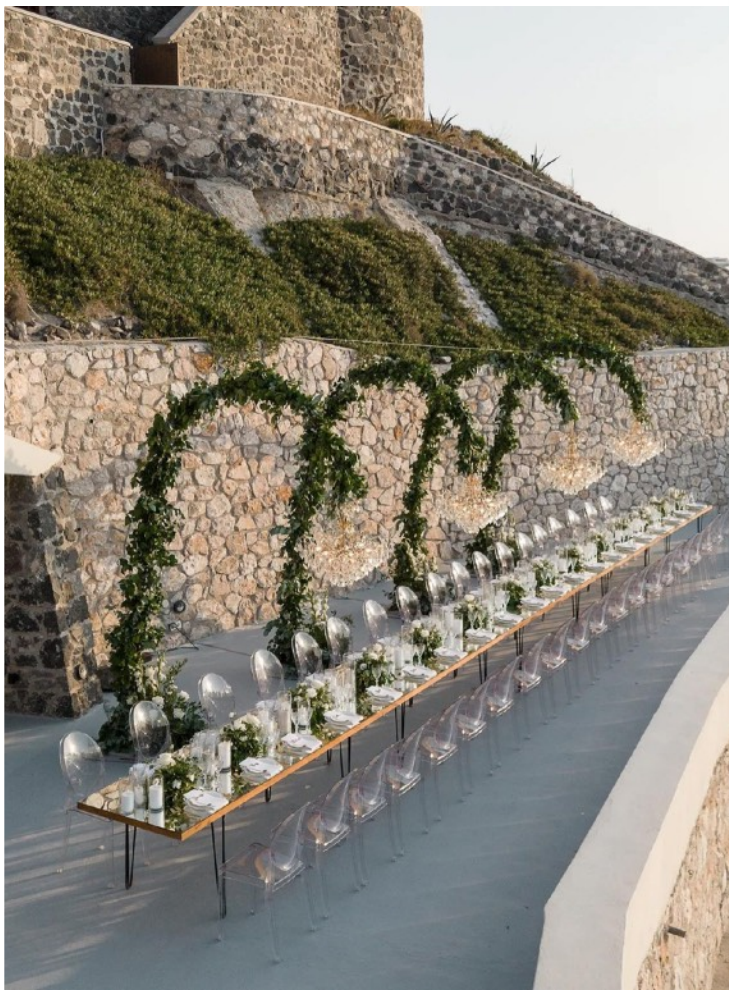






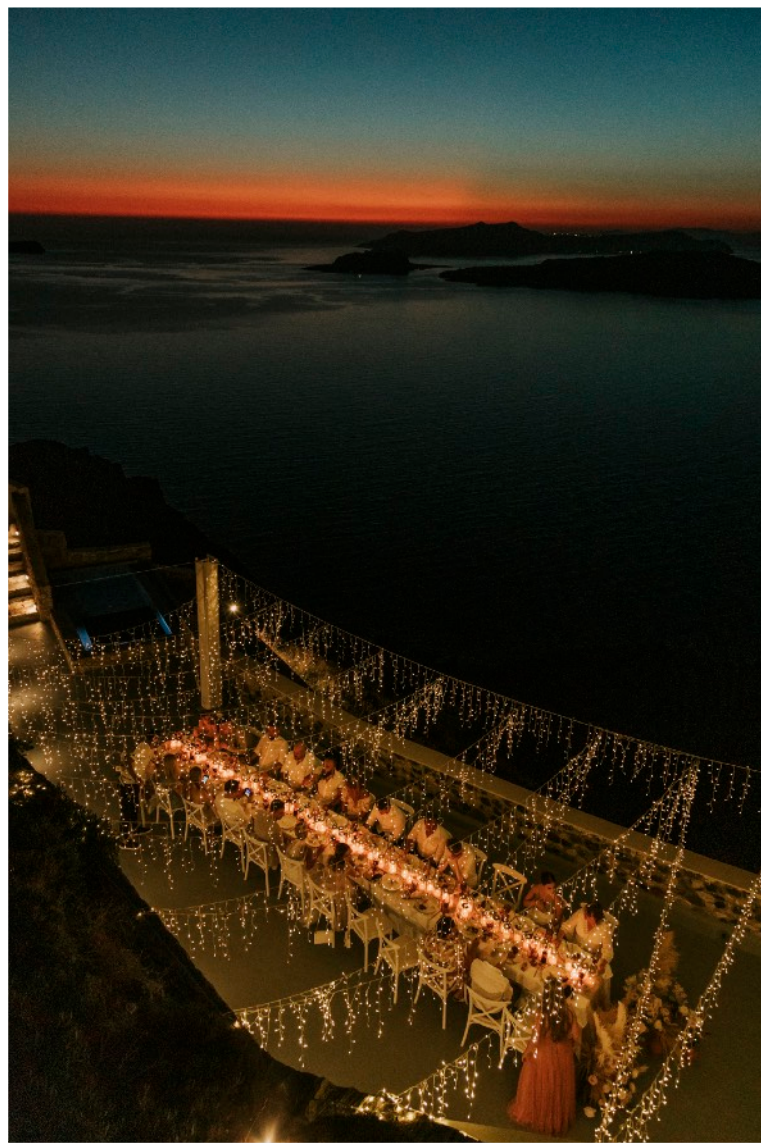
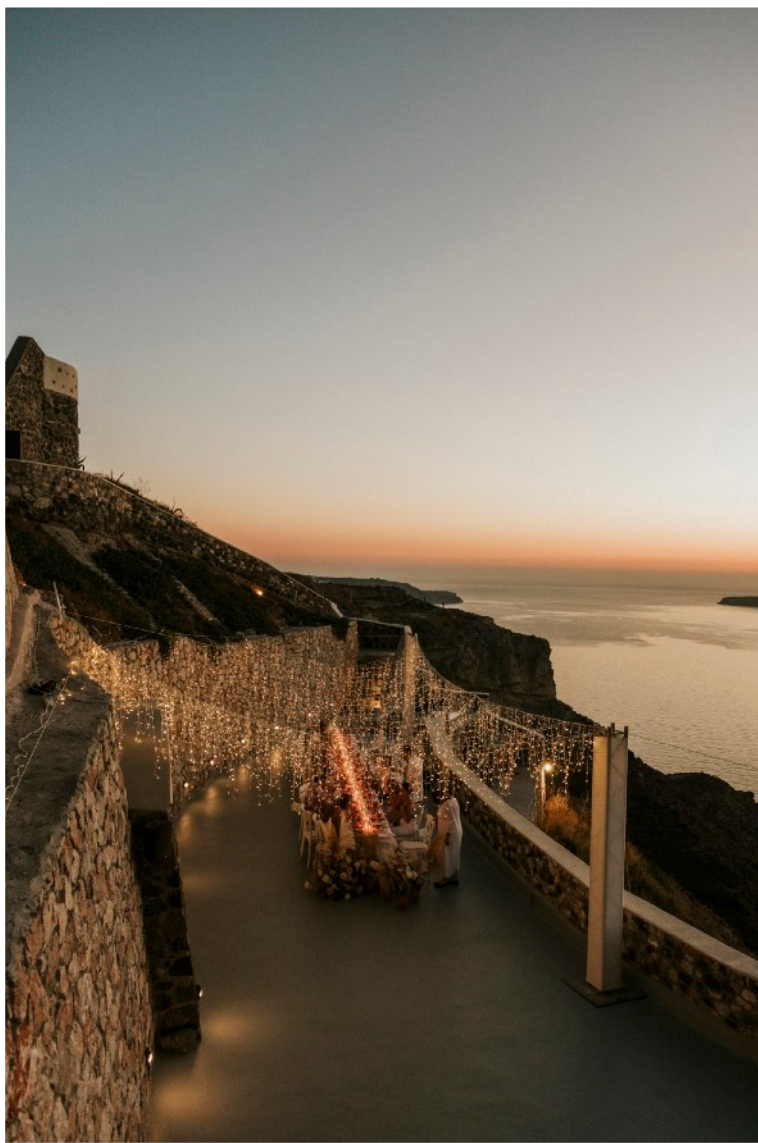




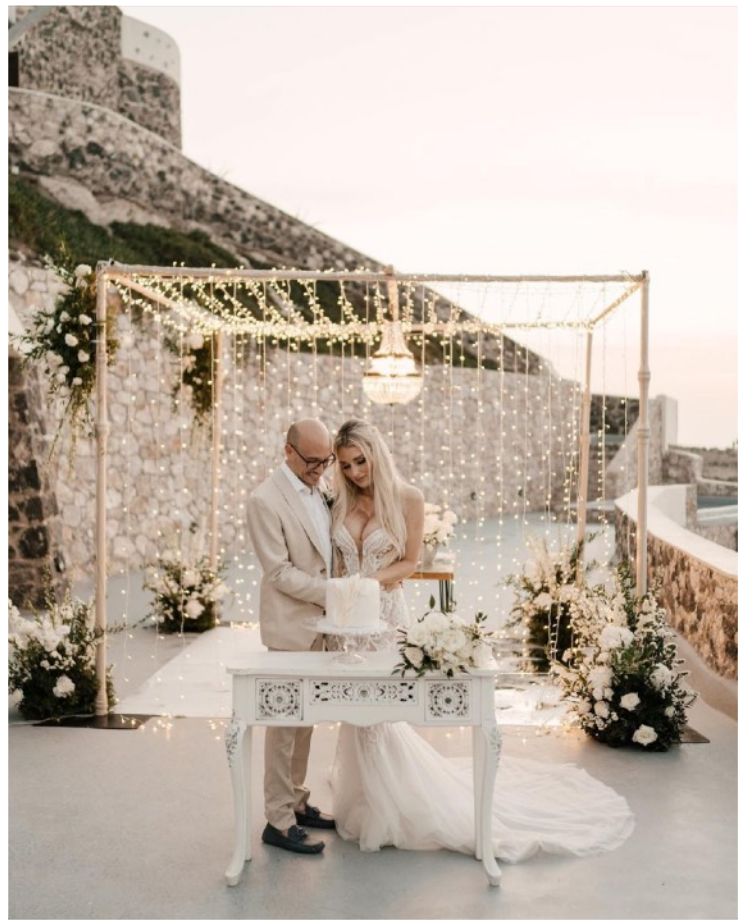
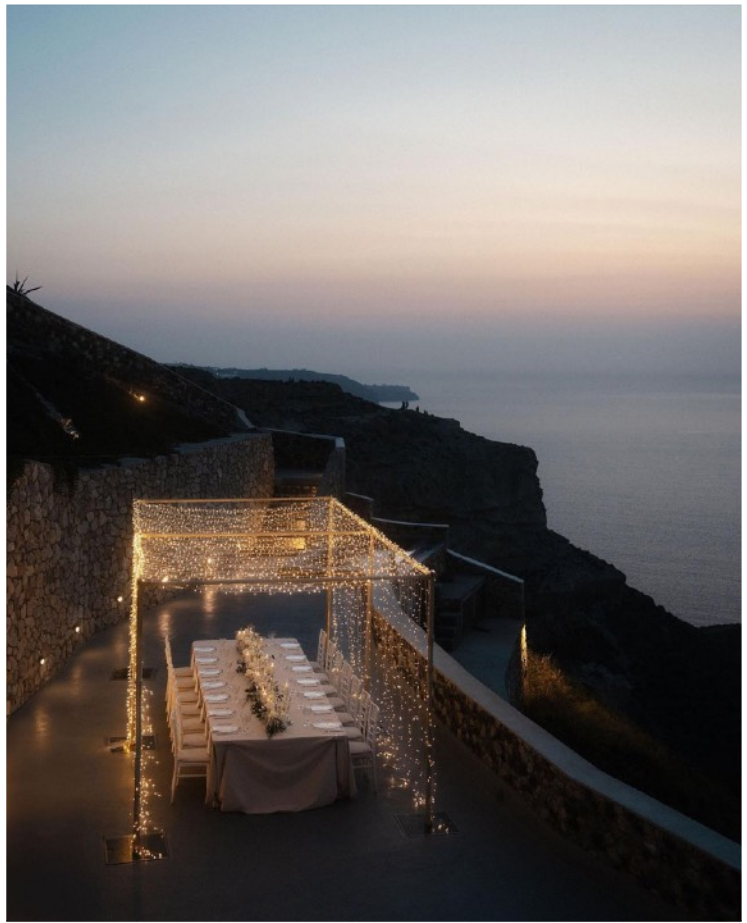


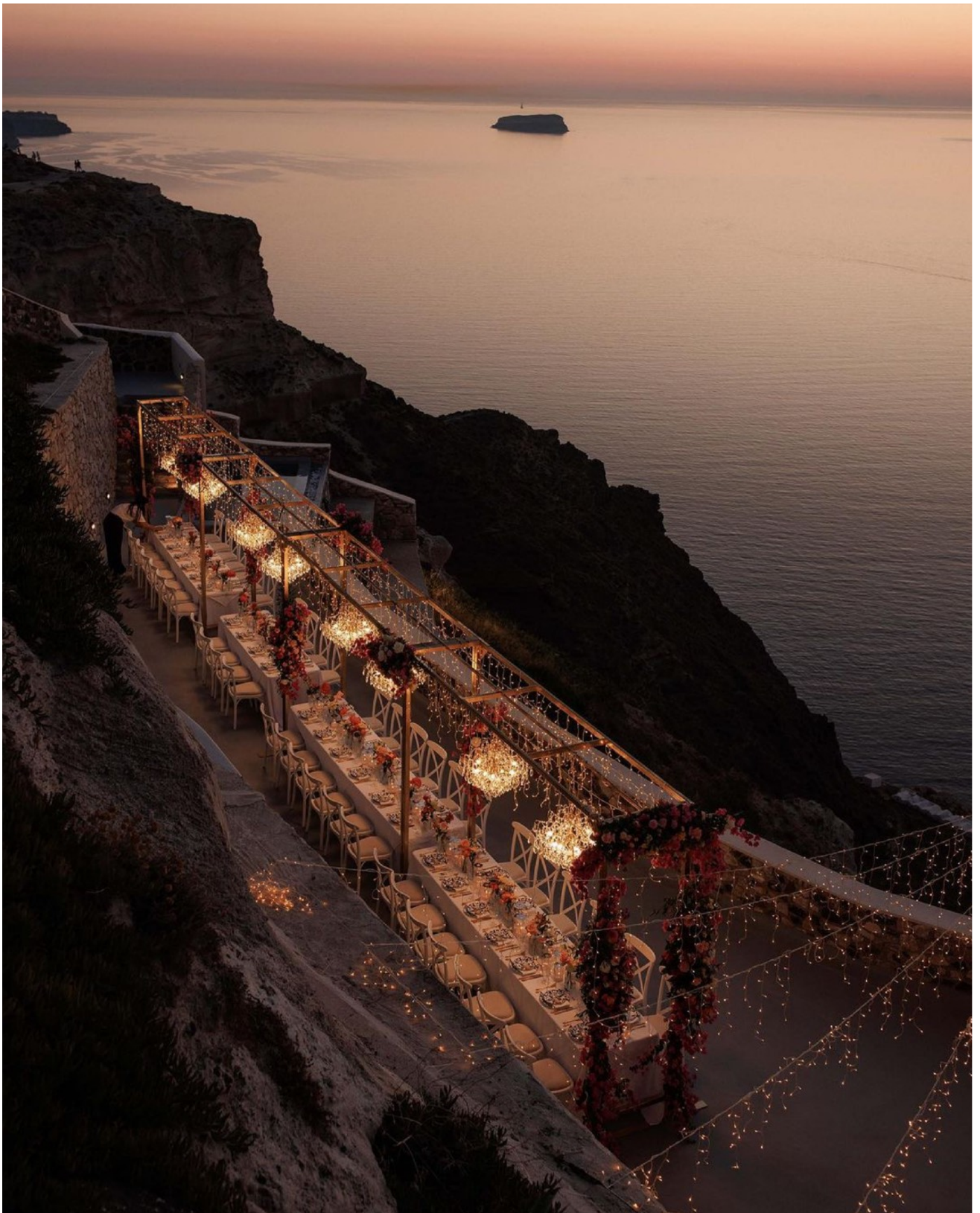


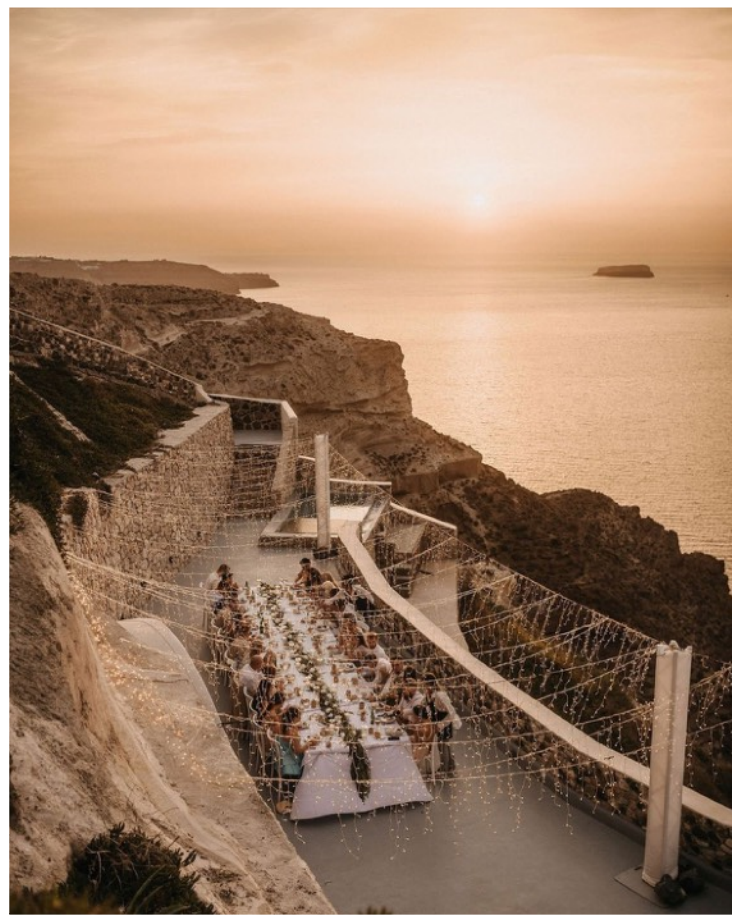
















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Methods of payments*

Bank transfer :

GR2002603620000010200137410

SWIFT CODE : ERBKGRAA

EUROBANK ERGASIA S.A.

KARTERADOS 84700 - SANTORINI

Account Holder : MULTIMEDIA MARKET E.E.

Credit Card :

authorisation form: [PDF link](#) [WORD link](#)